

Protection Visa and Appeals Legal Service

Yasmin's Journey

Yasmin's Profile:



A young woman from overseas facing **multiple challenges**, including a brain injury and PTSD.



Arrived in Australia after **significant economic difficulties** in home country.



Initial **protection visa refusal** (lodged without legal assistance).



Seeking **urgent legal advice** for hearing scheduled within two weeks.

Legal Support and Key Actions:



Provided **urgent** legal advice.



Provide **trauma-informed** support.



Requested a **6-week adjournment** allowing time to:



Obtain **client instructions** (cognitive disability affected communication in a timely way).



Conduct a thorough **claims assessment**.



Conducted a **merits assessment**.



Liaised with third parties to **collect extensive medical evidence**.



Compiled statement and submission for the Administrative Review Tribunal with **comprehensive and accurate evidence**.

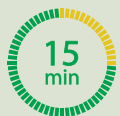


Provided **full representation** for appeal.

Outcomes for Yasmin:



Obtained a **6-week adjournment** on the hearing.



Attended the hearing which lasted **15 minutes**.



Matter was remitted to the Department of Home Affairs, for **protection visa grant**.

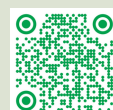
Outcomes for Protection Visa and Appeals System :



Greater fairness in decision making, particularly for vulnerable clients.



Increased efficiency. Better **quality applications** (based on evidence and a comprehensive merits assessment) for decision-makers.



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