

Protection Visa and Appeals Legal Service

Ama's Journey

Ama's Profile:



Young mother in an **interfaith marriage** (sole applicant, claim does not include husband and children).



Arrived in Australia after **significant economic hardship**.



Initial **protection visa** refused due to a **false claim** submitted based on **incorrect advice** and **unknowing participation**.



Seeking **urgent legal advice** for hearing scheduled within two weeks.



Legal Support and Key Actions:



Provided **urgent** legal advice.



Requested a **4-week adjournment** allowing time to:



Followed up and **advocated for Administrative Review Tribunal (ART) decision** which was >6 months delayed.



Submitted a **factual, corrected** protection claim.



Provided **full representation** for appeal.



Provide **trauma-informed** support.



Deliver accurate legal advice regarding Australia's protection visa process, including **consequences of false or misleading claims**.



Conduct a thorough **merits assessment**.



It really helped me to have [a lawyer] there and she made notes and helped me to understand what was going on and what to say.



Outcomes for Ama:



Secured a **4-week adjournment** on the hearing.



Increased understanding of complex legal system, allowing a **new, genuine case to be presented** to the ART.



Successfully added children to the remitted application, **supporting family unity**.



The ART remittal created a pathway for Ama's **husband to remain in Australia with his family**.

Outcomes for System:



Greater fairness and efficiency in decision making, noting that research and evidence provided by our legal team was referred to throughout the ART's decision record.



Greater integrity in protection outcomes. Our legal service played a critical role in ensuring **accurate and correct information** was provided to the ART, including addressing previously provided false claims.



[Scan or click here](#)

Circle Green
Community Legal

